

<p style="text-align: center;">COMPTON PRIMARY SCHOOL</p> <p style="text-align: center;">PARENT GRIEVANCE PROCEDURES</p>
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Parents and caregivers are asked to solve problems, raise queries or have questions answered through the following school process-:

Step One

- Speak to the person that is directly involved with the problem or is directly involved for the management of that area e.g. class teachers, front office personnel, Principal.
- If the problem is not resolved
- Tell the person you are still unhappy with the result and discuss and clarify the situation again.
- If the problem is still not resolved
- Tell the person you are still unhappy with the result and that you will be seeking further help.

Step Two

- Speak to the school Principal.
- If the problem is not resolved
- Tell the Principal you are still unhappy with the result and further discuss the situation
- If you are still unhappy with the result and the problem hasn't been resolved tell the principal that you are seeking further help.

Step Three

- Speak to the District Director of Education in Mount Gambier. Ph: 87245300.

In Addition

- Issues to include school policy, funding, resources and safety can also be raised at School Council through the School Council Executive.
- All personal grievances, learning issues and behavioural concerns are required to be solved through step one.

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